CHANGE

S. M. Miller ~ Global Advisory Board Human Dignity and Humiliation Studies

- If the burdens of change are left unattended, those in vulnerable, contiguous positions will bear the burdens.
- Insertion-inclusion requires transformation of the institution rather than simply adding in the excluded.
- If unattended, the best off of the worst off are the most likely to be helped by a program (creaming).
- The rise on educational levels leads to credentialism, the inappropriate raising of standards for access to jobs.
- Organization, administration, or implementation are fateful, especially for programs to benefit the poor.
- As important as what a manager knows, equally important is what s/he doesn't want to know.
- Behind every agreement lurks a misunderstanding.
- Every act of selection is an act of exclusion.
- Originality largely depends upon a poor memory and ignorance.
- It isn't hard to know what to do in a situation; what's hard is getting into a position to do it.
- It isn't hard to make a decision; the hardest part it to know when you have made it.
- The US is basically a conservative country with brief liberal remissions.
- The US is a nation easy to disturb but difficult to change.
- Americans have highly compartmentalized views so that they can live with quite contradictory attitudes (compartmentalization is not ambivalence).
- Few people think of themselves as hypocrites; they believe in what is necessary for them.
- Committees proliferate in the presumption of democracy and the fact of autocracy (an axiom perhaps restricted to universities.
- Believing is seeing. People see and hear what they first believe.
- The progressive political world is divided between numerous externalizers ("the media were against us") and far fewer internalizers ("we made big mistakes").

Miller, S. M. (Spring, 1999). *Social Policy*, p. 52 [Sent to Linda Hartling in a personal communication, January 4, 2013].